

Where Are They Now?



Name: Domenica Edwards

Year left Winterhill: 2012

Currently: Working as Cabin Crew

What have you been up to since leaving Winterhill?

After leaving school, I went to Dearne Valley College to study a Level 3 Travel and Tourism course and a Certificate in Cabin Crew. I studied for one year and then worked part-time before getting a job as a holiday rep in Zante.

I now work as Cabin Crew for a major airline and fly to European destinations such as Turkey and Cyprus.

What does your job involve?

My job involves working with a variety of different customers and the safety of all passengers is our main priority. Cabin Crew don't just serve tea and coffee; our aim is the safety of our passengers whilst offering a high level of customer service.

What hours do you work?

I work a lot of hours especially in the summer season - this can be up to 50-60 hours a week and extremely long days!

What skills or qualities do you need to do your job?

It's my job to offer a friendly environment, to make sure passengers feel safe and want to fly with us again. You need good customer service skills, and you need to be responsible for everyone on board the flight. You need to have good grades in maths and English as you have to be able to complete a very intense four-week training course that has a pass rate of 90%.

Likes/Dislikes about the job

I love my job - I get to do something different and work with different people every day. I work extremely long hours and it is very tiring but it's worth it.

What are your plans for the future?

In the future I would like to be Cabin Crew on long-haul flights.